## **Quality Policy**



Established in 1971, Meneghello Industrial Group (MIG) is a family-owned business and the longest serving galvanizing company in Western Australia. MIG consists of Mgalv, hot dip galvanizers, Msteel fabrication services and Mbolts, custom bolt manufacturers.

We aim to achieve high levels of customer satisfaction through exceptional quality of products and customer service. Recognising, understanding, and evaluating customer needs and trying to improve customer satisfaction is one of our primary objectives.

Quality is an integral part of our business. In line with our strategic direction, we have developed a Quality Management System that meets the requirements of International Standard *ISO 9001:2015 Quality Management Systems* and work in accordance with:

- Hot dip galvanizing AS/NZS 4680:2006
- AS/NZS 5131:2016 Structural steelwork Fabrication and Erection.

Quality Objectives are developed to assist the continual improvement of the Quality Management System and monitored as a part of the Management Review Meetings.

To maintain quality performance of all MIG business units at the highest level, we are committed to:

- Complying with statutory obligations and relevant standards and specifications.
- Continual improvement and communicating our goals and objectives to employees.
- Producing galvanized products, steel components and bolts to achieve customer contracts and meet customer requirements.
- Regular monitoring and review of all MIG systems and processes to ensure ongoing compliance and continual improvement.

Signed:	
	Andre Meneghello
	General Manager
	Date: 01/09/2023

